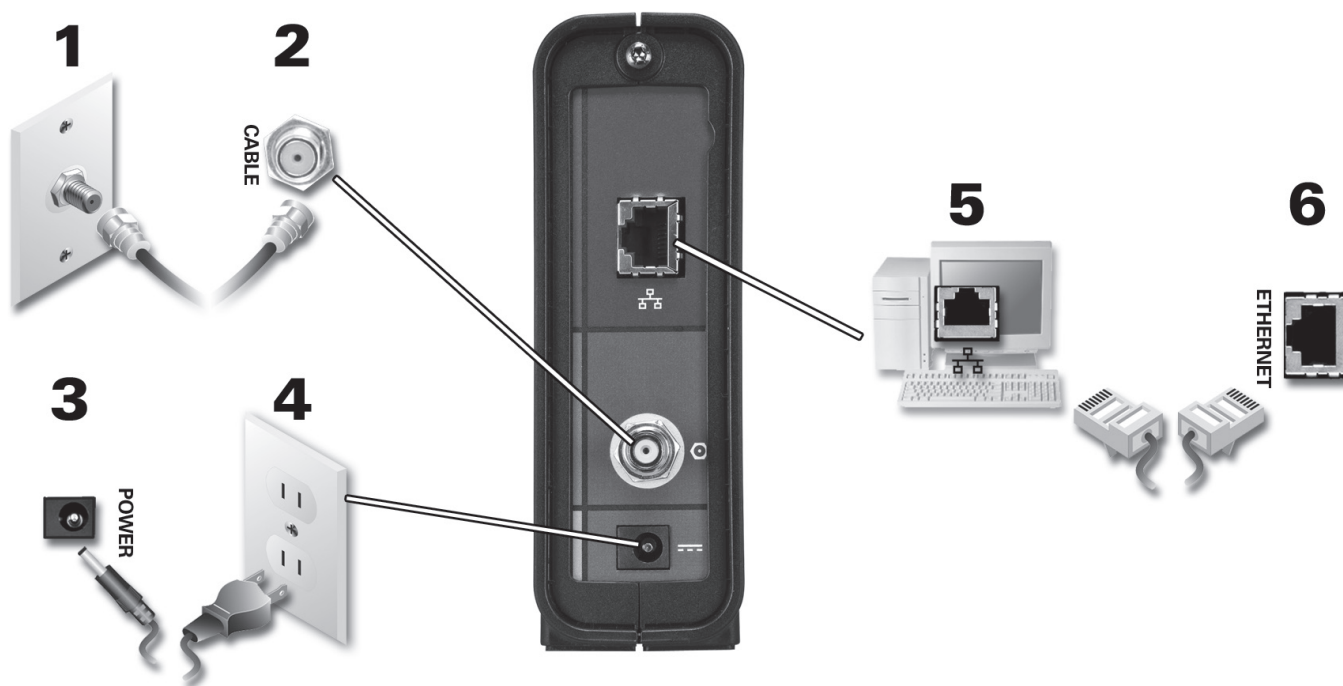


# SURFboard® SB6180

## DOCSIS® 3.0 Cable Modem



### *Install Sheet*



To view the *SB6180 DOCSIS 3.0 Cable Modem Installation Guide*, please visit the Motorola website at:

<http://broadband.motorola.com/consumers/support/>

# SURFboard® SB6180














## DOCSIS® 3.0 Cable Modem

### Install Sheet



## Troubleshooting

**This information is to help you quickly solve a problem. Before calling your service provider, try unplugging and plugging in the power cord in the AC wall outlet to restart the gateway.**

The Problem		The Solution
POWER  icon is not visible		Check that the SB6180 Cable Modem is plugged into the AC adapter and wall outlet.
Cannot receive or send data		Check the coaxial cable connection to the SB6180 Cable Modem and wall outlet. Hand-tighten if necessary.
		Check that the Ethernet cable is properly connected to the SB6180 Cable Modem and your computer.
 Power  Receive  Send  Online  Link		Check the IP address by following the steps in "Verifying the IP Address" in the <i>Installation Guide</i> . You must have Adobe Acrobat Reader installed before opening the <i>Installation Guide</i> . Call your cable provider if you need an IP address.
		Verify that the power  icon is visible on the front panel. See the Front Panel Overview in the <i>Installation Guide</i> on the CD for additional information.

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